T Health

CareKeeper

Individual care interactions in the palm of your hand

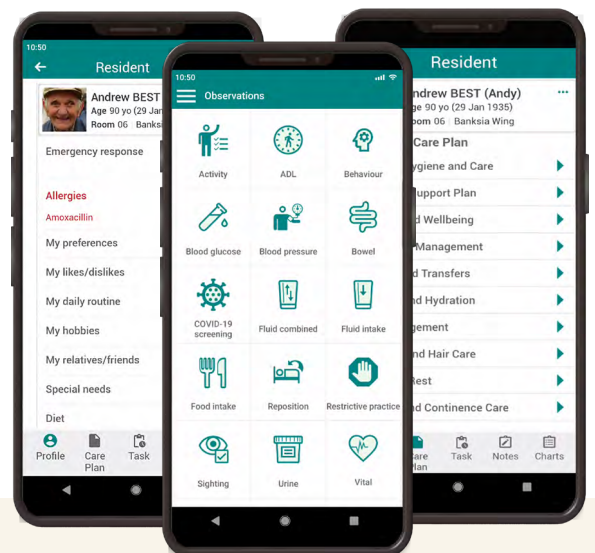## Empower your care team for better individual outcomes

CareKeeper is a mobile first extension of Clinical Manager that enables clinical note taking through a mobile device.

One integrated system with Clinical Manager

CareKeeper is part of a comprehensive residential software suite that includes medication management, family communication, funding and resident administration features.

One source of truth between Telstra Health's clinical and care software, Clinical Manager, and CareKeeper to reduce duplicate data entry, enable comprehensive reporting and most importantly, reduces clinical risk.

Information captured flows to Clinical Manager which can be used as evidence for funding requirements.

Boost efficiency and compliance

Streamline care workflows by surfacing key tasks

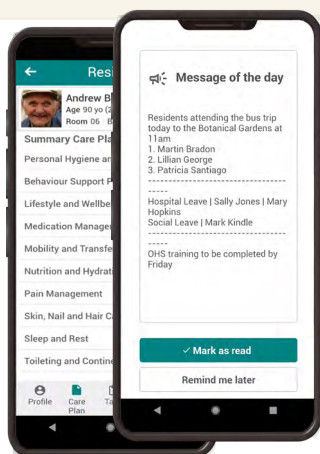Track outstanding tasks across shifts, ensuring seamless **handover and continuity**.

Use **intuitive iconography** to quickly identify care priorities.

Complete **charts and observations** based on individual resident or location of residents.

> " CareKeeper provides instant access to essential information like care plans and dietary needs, helping staff deliver personalised care. What's most beneficial is the ability to document care in real-time. This ensures accurate, timely records and improves communication within the team. "
>
> **Sara Rupenovic**, *General Manager Residential Care, Tabulam and Templer Homes for the Aged*

" The education and introduction to the CareKeeper app was straightforward for a small team of champion users. Staff quickly adapted to the app and provided positive feedback on its ease of use. The charting of consumer care has become more comprehensive and accurate, thanks to the real-time documentation, which has led to a clearer understanding of residents' needs and care patterns. "

Quality Management Team, *Pacific Cape Lodge & GLAICA House Residential Aged Care Facilities*

Why CareKeeper?

Mobile-first individualised care

CareKeeper empowers you to chart, add progress notes, and access resident profiles and care plans— even during power outages or in Wi-Fi dead zones— ensuring uninterrupted care at all times.

Drives care delivery in consultation with the individuals.

Access a resident's **profile, care plan, and progress notes** on the go.

Capture real-time information through **charts and progress notes** for accurate records.

Quickly view the individuals **needs, goals and preferences** to support care delivery.

Designed for simplicity, security, and reliability

Proudly Australian

Telstra Health is proudly Australian owned, operated and focussed.

Large, Australian based team to prioritise and respond quickly to government changes and provider needs. Strong capital backing to continue investing to meet evolving compliance and funding regulations.

Easy to use

Easy to use and navigate with a clean design and illustrative icons throughout.

Quick to implement with minimal staff training required, even for new or contract staff members.

Co-designed with clients to ensure a positive user experience.

Safe and secure

Data is stored securely within Australia via Microsoft's trusted Azure cloud platform.

Best-practice security features such as unique log in credentials, access based on role type, and automatic log out after a set period of inactivity.

Highly scalable and performance tested with thousands of residents for over 100 organisations.

Confidence in compliance. Excellence in care.

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