**Health**
Aged & Disability

Medication Management

Reduce operational risk and electronically connect facilities, GPs and pharmacies

Medication Management

Medication Management can assist your organisation to reduce operational risks and errors associated with managing medications. The software enables clearer communication between care staff, pharmacists and GPs, offering increased safety, efficiency and accountability.

Medication Management is a stand-alone solution that can also integrate with Telstra Health's Clinical Manager software, creating one source of truth for all clinical, care and medication management information for a resident.
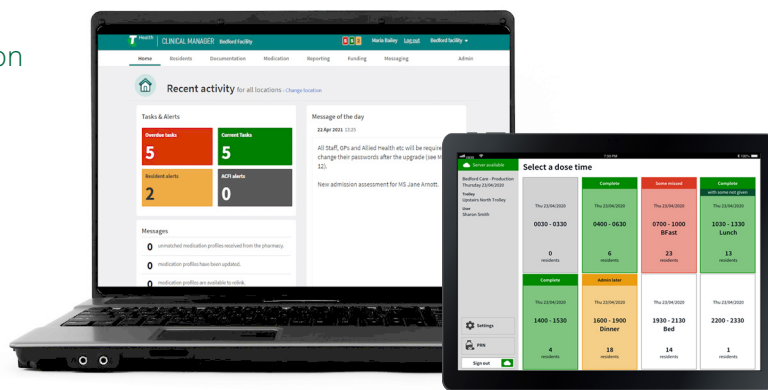
Streamline the medication administration process

Medication Management's MedMobile app enables staff to view and capture medication administration information at the point of care via a tablet device.

The MedMobile app has an intuitive design, making it easy for staff to use. With a simple interface and visual indicator of round status, the most important information is brought to the surface during a medication round.

The app has online and offline capabilities and can be used on multiple tablet devices, ensuring your staff can work in a way that best suits your organisation.

Save time with MedMobile

Without the need for time consuming paper-based processes, providers can save an estimated average of 30 minutes per medication round with MedMobile, meaning staff can have more time to spend caring for residents.

Help reduce medication-related errors

Medication Management creates a single electronic medication chart for each aged care resident, which then connects through to MedMobile for medication administration.

Staff can record medications administered to residents via MedMobile using a tablet device, and because they are prompted to electronically sign in at the start of a medication round, missed signatures are a thing of the past. To avoid confusion, only the medications to be administered during that round are displayed on the screen, along with photo identification of each resident and helpful directions.

MedMobile can also increase transparency across your organisation, providing a simple way to monitor medication rounds for compliance purposes. If a staff member does not indicate that a medication has been administered, MedMobile will prompt them to provide a reason for the missed medication before moving onto the next resident. This process has been shown to significantly assist in reducing medication errors and compliance risks.

Medication Management
End-to-end electronic medication management solution for residential aged care
Medication Management's MedMobile app and MedPoint module deliver a comprehensive, best-practice medication solution.

MedPoint
Update and view residents' medication charts electronically

MedMobile
Safely view and complete medication administration at the point of care

Messaging
Improved communication between GPs, pharmacy and aged care facilities

Streamline PRN workflow management

Medication Management enables aged care providers to coordinate, administer and track 'as required' PRN medications more effectively. For example, when a PRN is administered to a resident via MedMobile, the software automatically creates a Progress Note with a yellow highlight, along with an explanation of why it was administered. Staff are then alerted to the PRN during handover to ensure its effectiveness has been evaluated.

Electronic charting made simple with MedPoint

Medication Management's electronic medication chart module, MedPoint, has been designed to meet the governments electronic National Residential Medication Chart (eNRMC) changes in residential aged care. GPs can easily update a resident's medication chart electronically, reducing the potential for errors caused by handwritten charts. The electronic chart is compliant with all government requirements.

Your choice of pharmacy and Dose Administration Aid (DAA)

Medication Management supports multiple DAAs, giving aged care facilities the freedom to work with the pharmacies they know and trust, plus the option to change without difficulty.

Consumer choice is also at the forefront as residents can stay with their preferred pharmacy as the software is pharmacy agnostic.

Clear and transparent communication with pharmacy

MedPoint will remove the manual process of sending charts to the pharmacy. When a GP updates a resident's medication chart, the pharmacy can access this electronically.

Greater transparency with easy-to-use reporting tools

To enable accurate reporting at the click of a button, Medication Management records a comprehensive audit trail of all communications between pharmacy and the facility, including medication orders and notes.

Medication audits and reports can be created in seconds, based on the latest data from across the organisation. When creating a Hospital Transfer Report, medication administration data for the last 24 hours is automatically added ensuring hospital staff have clear visibility of what's been administered to the resident.

Medication tracking reports can be generated to help identify medication errors, missed medications and administered PRN medications.

Medication Management also allows providers to track staff members accessing and administering resident medications, which helps protect the health and safety of residents while ensuring accountability across the organisation.

Medication Management can help your organisation to achieve the following results:

| Reduce medication-related errors | Save time during a medication round | Eliminate signature omissions | Streamline medication reporting | Improve communication with pharmacy |

Telstra Health employs more than 1,400 people across 15 locations in Australia and the UK

We aim to improve lives through digitally-enabled care for our community. We do this by providing software products, solutions and platforms for care providers in the hospital, health service, pharmacy, and aged and disability care sectors.

Our community pharmacy platform processes **400 million transactions annually**

Our **Real Time Prescription Monitoring** platform has sent clinicians in Victoria:

| **5.3m+** alerts | **>3.4m+** at-risk patient alerts |

16 million participant records securely managed through our population health platform

Supporting the NHS as a leader in healthcare data and insight – our metrics have been adopted as global standards in healthcare

Australia's largest provider in residential aged care covering **62,000 beds**

Supporting aged and disability providers by providing safety and quality oversights and greater opportunities for social engagement

> 540+ public & private hospitals across Australia use our **Kyra solution** and **20** have implemented **Kyra Clinical**

75% of Aboriginal Medical Services (AMSs) use our **Communicare** platform

Our Virtual Health Monitoring solution has provided Metro South Health in Queensland with a 33.5% return on investment and direct cost savings through fewer home visits and transfers to hospital

Sign up to our newsletter to find out more throughout the year at telstrahealth.com/news

To find out more

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