Communicare

Communicare and Virtual Health Monitoring

Improved safety and client-centred care with access to client-recorded observation measurements for a complete clinical record.
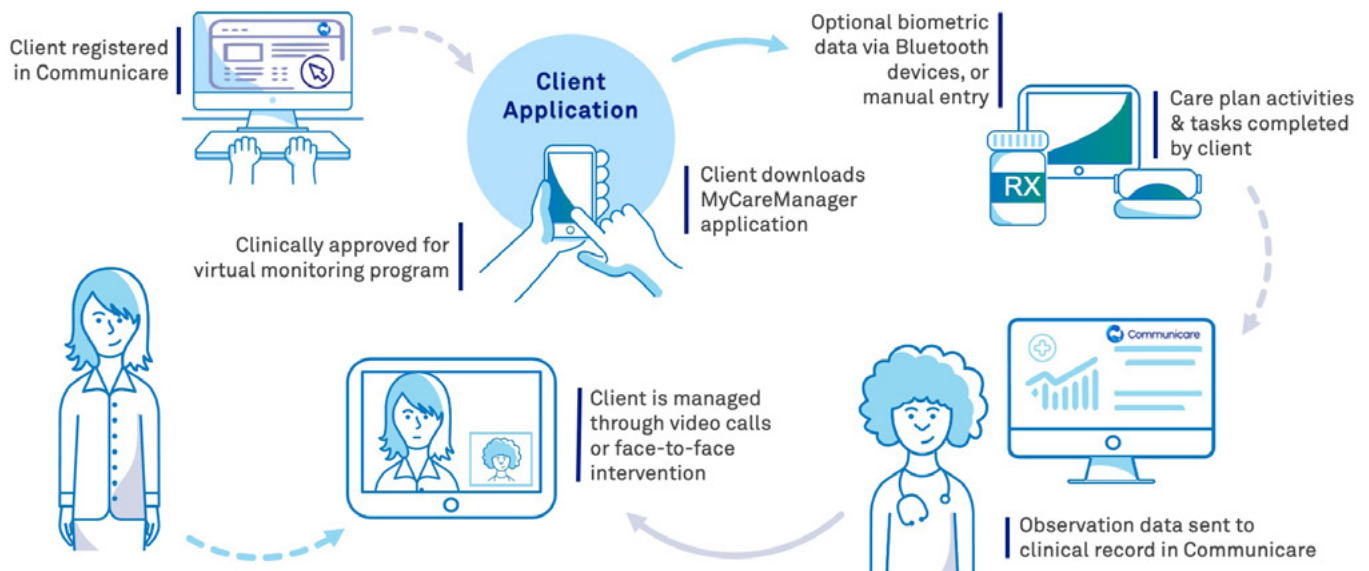

Health

![Communicare logo]

About Communicare and Virtual Health Monitoring

As part of Telstra Health's commitment to creating a connected health landscape, we have integrated two of our digital health solutions; Communicare and Virtual Health Monitoring.

The integration provides a comprehensive clinical record by enabling real-time monitoring of client-entered observations and measurements that can be reviewed and actioned within Communicare. This will help to reduce the time clinicians spend navigating between multiple solutions and alleviate the risk of transcription errors.

How it works

Communicare's integration enables clinicians to register clients for Virtual Health Monitoring and have their details automatically synced between both solutions. Self-recorded observation measurements can then be reviewed and appropriately addressed by their primary healthcare provider within Communicare.


Client registered in Communicare

Clinically approved for virtual monitoring program

Client Application

Client downloads MyCareManager application

Optional biometric data via Bluetooth devices, or manual entry

Care plan activities & tasks completed by client

Observation data sent to clinical record in Communicare

Client is managed through video calls or face-to-face intervention

Virtual Care Solutions Outcomes – Use Cases

Chronic disease management
Remote monitoring of chronic conditions and timely intervention when required can help improve patient health outcomes.
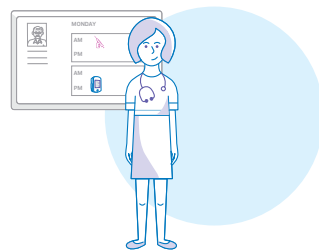
Primary and Community Health
Enhancing the patients' holistic outcomes through the delivery of multidisciplinary care virtually, regardless of the healthcare providers or patients location.
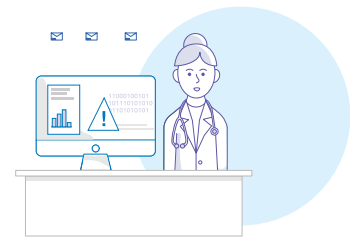
Disease management (for example: COVID- 19)
Enables clinicians to monitor multiple patients and more easily identify and manage those who are deteriorating or at risk.

To find out more:

📞 1800 HEALTH (1800 432 584)

✉ communicare@health.telstra.com

🔗 telstrahealth.com/communicare

T Health

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About Virtual Health Monitoring

Telstra Health offers a wide range of capability associated with delivering virtual healthcare solutions.

Understanding where your clinic currently operates in this space, and where you want to be, is the first step in clarifying your virtual care strategy. Telstra Health can support you in developing your virtual care strategy by assessing your current state, where you want to be, and what steps need to happen to achieve your goals, including:

- the capabilities you will need to support virtual care services.
- clinical governance.
- technologies required.

Our virtual care solutions can be rolled out in modules, by department or service, or hospital wide, depending on your need.

Key benefits of Virtual Health Monitoring

- Empowers clients to be more involved in their care
- Reduces the cost of delivering in-person health and community care
- Helps maximise efficiency for your clinical workforce with the ability to monitor more patients remotely than would be possible face-to-face
- Minimises outpatient and inpatient care provision, allowing resources to be better-utilised

- Reduces the risk of transmission of COVID-19 for healthcare workers and patients
- Enables rapid response to clinical deterioration through near real-time access to patient self-assessment information
- Reduced/removal of patient and clinician travel time

Virtual Care Solutions Outcomes – Use Cases
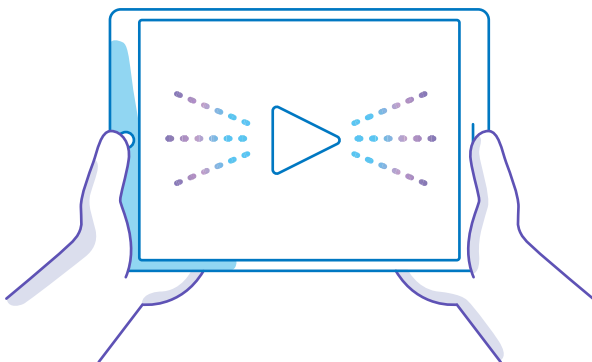
Click here to watch a video case study.

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