

Year in Review 2021





Aged & Disability

Supported:



62K+

residential aged care beds 210 +

community aged care and disability support providers

Telstra Health UK

Supported:



68 UK hospitals 816

customer mortality reports

1000 +

pieces of statistical analysis

BRILLIANT CONNECTED WOMEN



331

people joined the BCWinDH network in 2021

award recipients of the Brilliant Women in Digital Health awards



nominations to the Brilliant Women in Digital Health awards



♥ Virtual Care Solutions

Virtual Clinical Services



304

providers

video consults conducted by

Specialists

MyCareManager



527

providers

6163 patients **८** 5K+

used devices as part of a home-based and hotel quarantine programs

Aboriginal and Torres Strait Islander patients used the devices in Primary Care Chronic Disease Hospital Avoidance programs

△ HealthNow

>20K+

consumers connected to the app





Engaged with over 950 staff across 5 clients

client workshops facilitated

thought leadership articles published



Population Health Solutions



270K

calls answered from screening participants, kits issued to health professionals and laboratories

丛 3.5m bowel screening screening

participants



12m

Pieces of correspondence issued to participants and health professionals 2021

Released a participant portal and Integrated with MedicalDirector, Best Practice and Communicare



Pharmacy (Fred IT Group)



25m+

electronic prescriptions generated (original and repeats)



30K+ doctors

prescribed an electronic prescription



98%

of pharmacies dispensed an electronic prescription



900K+

active scripts available through My Script List since launch in April 2021

Primary and Community Health



73%

used by Aboriginal Medical Services (AMS)

Assisted +0008

healthcare professionals Covers 3m

patient records Integrated with NCSR

Integration with:

Australian Immunisation and MEDPOINT Register

> Active Ingredient Prescribing Provider Digital Access (PRODA) - Services Australia



consultations through cloud clinical platform Helix



ePrescriptions through Helix

125K+



searches for clinical content and supporting medicines safety



Hospitals & Connected Health

Secure messaging and eReferrals

419K+ eReferrals messages sent

6.6m +messages

sent

Support queries



Net Promoter Score in first annual customer survey

Kyra Flow & Kyra IQ

Launched QLD statewide data initiative to make ICU bed utilisation visible real-time as they move into "living with COVID-19"



Launched Kyra, Telstra Health's digital hospital platform

Kyra introduced into all production Electronic Medical Record sites



large hospital upgrades



minor releases



Invested a 70%

majority stake in PowerHealth Solutions

Sectors



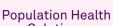












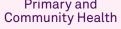


Insights















Solutions