



Year in Review 2021

Aged & Disability

Supported:

- 62K+** residential aged care beds
- 210+** community aged care and disability support providers

Telstra Health UK

Supported:

- 68** UK hospitals
- 816** customer mortality reports
- 1000+** pieces of statistical analysis

BRILLIANT CONNECTED WOMEN

in digital health

- 331** people joined the BCWinDH network in 2021
- 31** award recipients of the Brilliant Women in Digital Health awards
- 146** nominations to the Brilliant Women in Digital Health awards

Virtual Care Solutions

Virtual Clinical Services

- 304** providers
- 2277** video consults conducted by Specialists

MyCareManager

- 527** providers
- 6163** patients
- 5K+** used devices as part of a home-based and hotel quarantine programs
- 200+** Aboriginal and Torres Strait Islander patients used the devices in Primary Care Chronic Disease Hospital Avoidance programs

HealthNow

- >20K+** consumers connected to the app

Advisory Services

- Engaged with over **950** staff across **5** clients
- 30+** client workshops facilitated
- 6** thought leadership articles published

Population Health Solutions

- 270K** calls answered from screening participants, health professionals and laboratories
- 3.5m** bowel screening kits issued to screening participants
- 12m** Pieces of correspondence issued to participants and health professionals
- 2021** Released a participant portal and Integrated with MedicalDirector, Best Practice and Communicare

Pharmacy (Fred IT Group)

- 25m+** electronic prescriptions generated (original and repeats)
- 30K+** doctors prescribed an electronic prescription
- 98%** of pharmacies dispensed an electronic prescription
- 900K+** active scripts available through My Script List since launch in April 2021

Primary and Community Health

Communicare

- Over 73%** used by Aboriginal Medical Services (AMS)
- Assisted 8000+** healthcare professionals
- Covers 3m** patient records
- Integrated** with NCSR and MEDPOINT
- Integration with:** Australian Immunisation Register, Active Ingredient Prescribing, Provider Digital Access (PRODA) - Services Australia

MedicalDirector

- 2m+** consultations through cloud clinical platform Helix
- 125K+** ePrescriptions through Helix
- 860m+** searches for clinical content and supporting medicines safety

Hospitals & Connected Health

Secure messaging and eReferrals

- 419K+** eReferrals messages sent
- 6.6m+** secure messages sent

Support queries



Kyra Flow & Kyra IQ

Launched QLD statewide data initiative to make ICU bed utilisation visible real-time as they move into "living with COVID-19"

Kyra

- Launched Kyra, Telstra Health's digital hospital platform
- Kyra introduced into all production Electronic Medical Record sites
- 4** large hospital upgrades
- 12** minor releases

PowerHealth

Invested a **70%** majority stake in PowerHealth Solutions

Sectors

- Hospitals & Connected Health
- Primary and Community Health
- Aged & Disability
- Virtual Care Solutions
- Pharmacy
- Population Health Solutions
- Analytics & Insights
- Advisory Services