1. What is Argus

Argus is a secure, simple, and reliable electronic messaging service, which enables healthcare providers to securely communicate confidential patient-related information quickly and reliably in line with privacy standards.

Argus automatically sends and receives correspondence directly into patient management software, removing the administrative work associated with maintaining a complete patient record.

By subscribing to the Argus network, you will be improving the delivery of patient care and enhancing your professional relationships through electronic correspondence, with more than 40,000 healthcare professionals Australia wide available to communicate with.

To learn more about Argus, visit us at telstrahealth.com/argus

2. Subscribing

Subscribing to the Argus network is simple and can be completed on our website. Select the ‘Subscribe to Argus’ link and follow the prompts to complete your subscription.

Each page is saved as you go so if you need to tend to something else, you can resume the subscription process at a later time. All questions in bold are mandatory and those in regular font are optional.

Step by step instructions

a) About you
   This section is about the person completing the request for an Argus subscription. The contact details entered here will be the primary person we will contact with reference to the account activation and subscription details

b) Organisation information
   This section captures basic information about the organisation and the service provided

c) Licence and subscription
   Enter the primary contact at your organisation for secure messaging matters.

   Note: Gentu customers will not need to complete the Technical contact section, instead check the box that says ‘Technical Contact is the Organisation Contact’

d) Installation type
   The integration between Argus and Gentu means there is no need for an Argus installation, instead we configure an account with a user name and password for you to enter into your Gentu settings. In order to bypass this section, select ‘Post-Paid’ installation. Your promotion code will reduce the configuration charge down to $50 exGST

e) Configuration information
   This section captures further configuration information. Your Argus email should be entered as ‘argus@argus.net.au’. Select ‘no’ when asked for a PKI certificate

f) A little technical information
   From the drop down lists select ‘Gentu’. Internet connection type and operating system as ‘Windows’ or ‘Mac’
g) Practitioner information
Finally, add information about the practitioners in the organisation. Their details will be displayed in the National Health Services Directory, which Argus uses as its Address Book. From the Address Book, other healthcare professionals will be able to search for practitioners available to send to and receive from.

h) Don’t forget your promotion code!
Gentu customers will need to enter the promotion code GENTU into the space provided at the end of the subscription process. This promotion code will remove the ‘Post Paid’ fee and replace it with a configuration fee of $50 exGST.

On completion, you will receive an email from Argus welcoming you to the network.

3. Account activation
Once you have subscribed, the Argus support team will activate your account and provide you with a user name and password to activate the secure messaging component within Gentu.

4. Where to now?
For steps on how to use electronic correspondence in Gentu, please consult the online Gentu Knowledgebase. If you are not currently registered to use the Gentu Knowledgebase please email gentu@geniesolutions.com.au to request a login. Please quote your GTU number in this request.

Argus Support

Phone: 1800 952 282
Email: argus@health.telstra.com