Summary

This user guide is for a new customer registering for an Argus Secure Messaging Subscription using the Telstra Health registration portal

How to register

1. Follow this link or enter the following address in your preferred web browser – https://securemessaging.telstrahealth.com/registration/Auth/Signup

2. Complete the account details as required, check the captcha “I’m not a robot” box and cycle through any required images.

3. Check your nominated email inbox for an email from Telstra Health Secure Messaging titled “Account Verification Needed”, follow the link to activate your account.

4. Once you have activated your account, you will be redirected to the customer portal webpage where you can login as an “Existing Customer” with the credentials you just created.

5. Find your listing - Search for your site in the field provided, if you are unable to find your site, select the “Enter Site Details Manually” button and continue to the next screen.

6. Complete the details required. Ensure you select the correct organisation type for your healthcare category.
7. Select the appropriate operating system for your environment (i.e. Windows or MacOS) and choose the clinical software your business uses

8. Complete the organisation contact details and enter details for a technical contact if required. Select Next.

9. The next section relates to the Argus dedicated email address, you have two choices
   a. Allow Telstra Health to create a free email address for you.
   b. Specify your own dedicated email – Provide Telstra Health with an email address and credentials. **This must be for Argus use only and should not be used to send or receive personal correspondence** – e.g. admin@mypractice.com.

10. Complete the error notification email address, it is important to provide details for an email account that will be monitored and maintained by your organisation. This is because in the event of a transport error, the message will be delivered here.

11. Have you been provided with a NASH PKI certificate from Medicare? Yes | No | Unsure

12. If you wish to add another site location, select the add button and complete the required details, otherwise select next to proceed to the next screen.

13. Add your practitioners. Select the symbol to add a practitioner to your site, continue this process to add any additional practitioners.

14. Your subscription summary will display – review your subscription, add any relevant promotion code, read the terms and conditions and select the “I agree” check box at the bottom.

15. Finalise your subscription – once ready to complete the renewal process.

16. If payment type credit / debit card online was selected, complete the required payment information and select pay now. Finalise your transaction to return to the registration portal.

17. Review your updated subscription expiry date, if practitioners were updated, the relevant changes will appear over the coming days once updated in the directory.

18. A notification email will be sent to the nominated address with a summary, link to download your invoice and contact information should you need to get in touch with Telstra Health.

19. Registration process is complete.