

RESIDENT MANAGER

The next generation in business and resident management software



Residential aged care providers are facing increasing industry challenges:

145,400
PEOPLE

Admissions are on the rise

145,400 people were admitted into residential aged care. Entries to residential aged care have increased by **11% over 5 years**.

Source: GEN Aged Care Data: Admissions into Aged Care 2015-16

32.8%
OF NURSES

Other demands are leading to less time with residents

32.8% of nurses spend less than **1/3** of their time on direct caring.

Source: GEN Aged Care Data: The Aged Care Workforce, 2016

59,228
PEOPLE

Respite management is an increasing priority

59,228 people received residential respite care in the 2016-17 financial year, with an average of **1.3 episodes** of respite per person.

Source: GEN Aged Care Data: 2016-17 Report on the Operation of the Aged Care Act 1997

\$11.4
BILLION

Competition between providers is growing

With **\$11.4 billion** in government expenditure for residential aged care and competition increasing, providers need tools to capture and track all enquiries.

Source: GEN Aged Care Data: 2015-16 Report on the Operation of the Aged Care Act 1997

Five ways that Resident Manager software can assist your organisation:



One record that remains with the resident

Capture resident information in the one place – from initial prospect enquiries and admission, to departure and readmittance.



Minimise rejections with Medicare integration

Real-time Medicare integration manages admissions, departures, leave and ACFI submissions, corrections and reversals.



Streamline the leave management process

Manage resident leave and expected return dates and easily submit the information to Medicare.



Designed to support the continuum of care

Resident information carries through from Resident Manager to Clinical and Care Management, minimising data entry and helps ensure information is consistent with Medicare.



TechnologyOne finance optimisation

Manage resident billing, payment, financial reporting, and funding reconciliation with a TechnologyOne finance integration.

Contact us today

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