Medication Management

Reduce operational risks and errors in medication administration

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Medication Management

Medication Management can assist you to reduce operational risks and errors. This intuitive software lets staff administer and record medications with clearer communication between care staff, pharmacists and GPs, offering increased safety, efficiency and accountability.

Medication Management helps to protect the health and safety of your residents and ensure your medication management processes are compliant.

Reduce medication-related errors and save time

Medication Management creates a single electronic medication profile for each aged care resident, simplifying procedures and reducing potential communication breakdowns caused by handwritten charts.

Electronic medication profiles can also increase transparency across your organisation, providing a simple way to monitor medication rounds for compliance purposes.

Without the need for time consuming paper based processes, providers can save an estimated average of 30 minutes per medication round, meaning staff have more time to spend caring for residents.
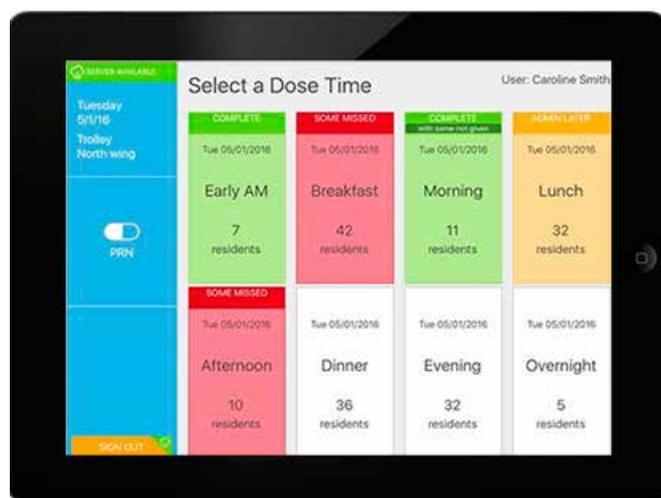
Streamline PRN management

Medication Management enables aged care providers to coordinate, administer and track 'as required' PRN medications more effectively. For example, when a PRN is administered to a resident, the system automatically creates a Progress Note with a yellow highlight, along with an explanation of why it was administered. Staff are then alerted to the PRN during handover to ensure its effectiveness has been evaluated.

Clear and transparent communication with pharmacy

Medication Management's built-in pharmacy messaging module enables aged care providers to send and track messages to pharmacies online and re-order non-prescription medications.

Your choice of pharmacy and Dose Administration Aid (DAA)

Medication Management supports multiple DAAs giving aged care facilities the freedom to work with the pharmacies they know and trust, plus the option to change without difficulty.

Eliminate signature omissions

Staff can record administered medications to residents using a mobile device, and because they are prompted to electronically sign in at the start of a medication round, missed signatures are a thing of the past.

To avoid confusion, only the medications to be administered during that round are displayed on the screen, along with photo identification of each resident and helpful directions.

If a staff member does not indicate that a medication has been administered, the system will prompt them to provide a reason for the missed medication before moving onto the next resident. This process has been shown to significantly assist in reducing medication errors and compliance risks.

Key clinical information readily available during hospital transfers

Medication Management enables staff to quickly create a Hospital Transfer Report to accompany a resident whenever they are admitted to hospital.

This report contains an up-to date medication profile, as well as an itemised list of medications administered in the previous 48 hours. This gives aged care providers improved assurance that information supplied during such events is complete and accurate.

Greater transparency with easy to use reporting tools

To enable accurate reporting at the click of a button, Medication Management records a comprehensive audit trail of all communications between pharmacy and the facility, including medication orders and notes.

Medication audits and reports can be created in seconds, based on the latest data from across the organisation. Medication tracking reports can be generated to help identify medication errors, missed medications and administered PRN medications.

The software also allows providers to track staff members accessing and administering resident medication, which helps protect the health and safety of residents while ensuring accountability across the organisation.

MedMobile

Medication Management's application component, MedMobile, enables staff to view and capture medication administration information at the point of care via a mobile device.

The MedMobile app has an intuitive design, making it easy for staff to use. With a simple interface and visual indicator of round status, the most important information is brought to the surface during a medication round. To help avoid errors, only the medications to be administered during that round are displayed on screen, with a photo of each resident and helpful directions.

MedMobile has online and offline capabilities and can be used on multiple tablet devices, ensuring your staff can work in a way that best suits your organisation.

About Telstra Health

The way health is delivered is changing. Telstra Health is leading that change by building solutions for a better connected health system. Regardless of the role you play in the healthcare system, patient or practitioner, provider or government, our goal is the same - we want to make health care easier for you. We want to deliver a better experience, lower costs and increased convenience. We want to make healthcare simpler for everyone. That's why we've invested in digital health solutions across the health system – including general practice, aged and residential care, hospitals, radiology and pathology, pharmacy and indigenous care, health analytics and telemedicine. And we're connecting those services together to empower patients in their own health, free healthcare workers from paperwork, make all that medical data meaningful and create a single record for a person's medical history.

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