

Community Connect

The next-generation of
community care software



Community Connect

Community Connect is Telstra Health's next-generation of community care and disability support software.

The solution has been designed to help enable the simple, efficient and collaborative delivery of care and services to care recipients in the home and wider community.

Community Connect is now in use with community care and disability support providers across Australia. The solution helps enable providers to manage rostering, scheduling, funding, and employee and care recipient records – all from one user-friendly application. Information flows automatically between Community Connect and Telstra Health's compatible mobile worker solution, Community Connect Mobile. This application provides employees with access to their live roster, the ability to view and capture care recipient notes, as well as route information to help ensure easy travel between visits.

Community Connect functionality

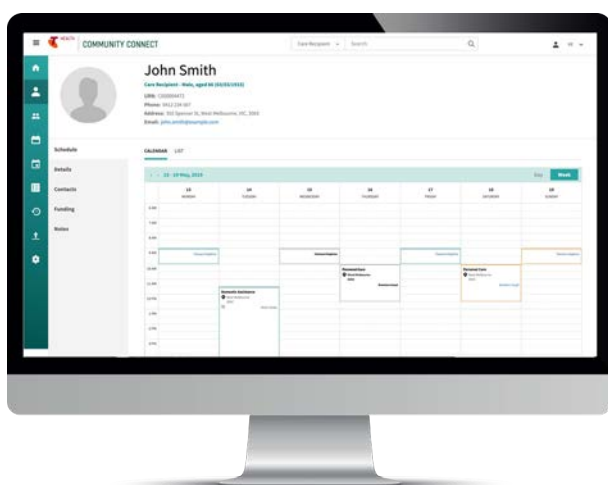
Community Connect and Community Connect Mobile include the following features to help providers deliver high-quality care and services:

Community Connect

- Care recipient and employee record management.
- Simple, intuitive scheduling.
- Management of unallocated visits from a single dashboard.
- Management of visits completed by employees via Community Connect Mobile.
- Commonwealth Home Support Programme functionality.
- Ability to manage multiple funding sources for a care recipient.
- Service Pricing feature to automatically calculate visit pricing and intelligently map NDIS Support Items to visits.

Community Connect Mobile

- Live, instant roster access.
- Ability to view and create care recipient notes.
- Travel route information between visits.
- Ability to view employee availability.
- Ability to view notifications.
- Simple login with four-digit PIN.
- Push alerts for schedule changes.



“I love being able to see what is happening with our Elders and my team at any time with Telstra Health’s Community Connect. I can run reports that help me manage the rosters and budgets when I want to do them; I am not waiting on other workers or rifling through paper files. My staff find Community Connect Mobile saves them time, they enjoy having less paperwork, and it helps them to organise their day”.

Jan McIver, Ballarat & District Aboriginal Co-operative

Growing alongside your business

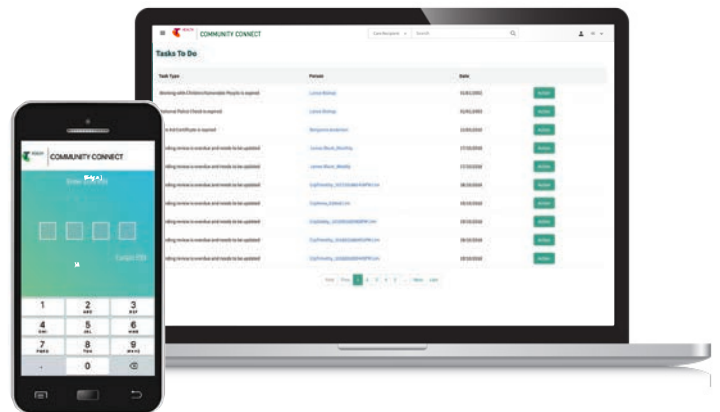
Telstra Health’s new Community Connect and Community Connect Mobile will be further enhanced with additional features as time goes on. The below functionality has been prioritised for development to meet the needs of the broader community care and disability support sector:

Community Connect

- Further evolution of the Schedule features.
- NDIS claims export.
- Employee leave management.
- Home Care Package budgeting and statement functionality.
- Configurable Data Export.
- Enable client contribution functionality.

Community Connect Mobile

- Ability to view more information on Community Connect Mobile (e.g. care recipient attachments).
- Improved self-service options for employees (e.g. update profile information from the mobile device).



The Telstra Health advantage

Telstra Health is one of the largest Australian-based provider of software products, solutions and platforms for care providers in the hospital, health service, pharmacy, and aged and disability care sectors.

Telstra Health’s aged, community care and disability support software solutions span across the spectrum of care, from workforce management and rostering solutions for in-home and community care, to resident, medication and clinical management software for residential aged care providers.

Experience the benefits of Community Connect today

Telstra Health has designed this next-generation solution to equip providers with the tools to help meet the needs of tomorrow’s community care and disability support landscape. Through goal and outcomes focused care planning, this solution can help to enhance the lives of people within the community.

Get in touch with Telstra Health today for more information about how Community Connect could benefit your business, or to book a complimentary demonstration.

Telstra Health is the largest Australian-based provider of software products, solutions and platforms for healthcare providers and funders.



Pharmacy

More than **2,700 pharmacies** use our software, and more than **200 million** electronic prescriptions a year are exchanged on our platform.



Aged & Disability Care

More than **350 care providers** depend on our software solutions.



Hospitals & Health Services

We provide clinical and administrative information systems to more than **100 hospitals** and over **200 Indigenous health** service sites.



Population Health Solutions

We are delivering screening registers to improve care across whole populations.



Data & Analytics

More than **150 organisations** use our healthcare analytics solutions.



Emerging Markets

We are enabling clinicians to deliver care in new ways through our telehealth and consumer solutions.

To find out more

-  1800 870 177
-  adcc.enquiries@health.telstra.com
-  telstrahealth.com

